

Agency Name: Fannin County Family Crisis Center

Grant/App: 2811606 **Start Date:** 10/1/2021 **End Date:** 9/30/2022

Project Title: Crime Victims Assistance

Status: Pending OOG Review

Profile Information

Applicant Agency Name: Fannin County Family Crisis Center

Project Title: Crime Victims Assistance

Division or Unit to Administer the Project: Office

Address Line 1: 118 E Sam Rayburn Drive

Address Line 2:

City/State/Zip: Bonham Texas 75418-4333

Start Date: 10/1/2021

End Date: 9/30/2022

Regional Council of Governments(COG) within the Project's Impact Area: Texoma Council of Governments

Headquarter County: Fannin

Counties within Project's Impact Area:

Fannin

Grant Officials:

Project Director

Name: Carol Pillars

Email: crisiscarol@hotmail.com

Address 1: 118 E Sam Rayburn Drive

Address 1:

City: Bonham, Texas 75418

Phone: 903-583-7694 Other Phone: 903-583-7000

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Title: Ms.

Salutation: Ms.

Position: Executive Director

Narrative Information

Project Abstract :

Fannin County is a rural county with largely low-income residents. When residents become victims of violent crimes, the act of reporting and/or seeking services becomes laborious because of their rural location and hesitancy to get involved in the criminal justice system. When an advocate can provide necessary services, the process becomes less stressful. With a reporting rate of 700 it is logical that the actual rate of crime is much higher. The goal is to provide services and support to as many of these victims as possible, whether they choose to report their crime to law enforcement or not. Advocates can help them navigate through the criminal justice system and their own emotional process to become strong, confident and competent citizens of this community.

Problem Statement :

The core, underlying problem in Fannin County is that rural victims have little knowledge of the resources and assistance available to them and are reluctant to accept them. This project will target rural victims of violent crimes. A large portion of these victims are isolated, low to no income, have very little secondary education, have low self-esteem due to their circumstances and have little to no support from friends and family. These victims have a historically low reporting rate.

Supporting Data :

Fannin County Family Crisis Center has a proven record of providing services to 250-600 clients per year. According to 2018 (The latest data available at this time) statistics given by local law enforcement (city and county) approximately 700 violent crimes were reported throughout the county. According to the Texas Association of Counties 35,514 citizens live in this county and 188 of them are registered sex offenders. This agency is the only agency in Fannin County that provides services to adult victims of crime and their families. These factors demonstrate that there is a need for funding to provide services to rural victims of violent crimes.

Project Approach & Activities:

Victim Issues Priority A: Provide direct services to victims of crime to help aid in their recovery, understanding of their rights and provide assistance through the medical and criminal justice process when necessary/wanted. Priority B: Combat family violence and other violent crimes by promoting comprehensive victim restoration through advocacy and the development and strengthening of effective law enforcement, prosecution and court strategies. Activities that will be provided to help alleviate issues and assist in recovery are: 24 hour hotline answered by trained advocates, 24 hour face to face crisis intervention, assistance with protective orders, short and long term counseling, (the professional counselor uses Cognitive Behavioral Therapy, Stages of Change Therapy and is Solution focused), assistance with Crime Victims Compensation, Transportation and accompaniment to hospitals, law enforcement, court and other crime and restoration related appointments, public education/training and volunteer training. This agency and each staff member strives to tailor each service to each victim's need. Face to face services can be provided on site, or at another safe environment. Written and oral information is provided as well as group and one-on-one services.

Capacity & Capabilities:

With funding from this grant the agency will have six total employees. Each employee providing services with part of their time paid by this grant. Fannin County Family Crisis Center owns their building, keeps it in good condition, has an alarm system with a panic button and an exterior video camera on each exterior door. These things provide a safe, comfortable environment for clients to receive services. There is an agency owned vehicle to allow staff and volunteers the ability to assist clients who do not have transportation. This agency has a resource manual that is constantly updated to enable staff and volunteers to give clients referrals for services that cannot be provided at this center. Each staff member attends training from TAASA, TCFV and/or Crimes Against Women or some other professional training each year. Every staff member and volunteer attends mandatory training at the beginning of their affiliation with the center and quarterly trainings throughout the year. In this field the Director has 23 years' experience, the Case Manager has 10, the Legal Advocate has seven, the Volunteer Coordinator/Advocate has six and both Hotline Liaisons have six. Each staff member had experience in some kind of 'helping' field before employment at the agency. All of this ensures that advocates have the knowledge and ability to assist crime victims and their families in the best ways possible.

Performance Management :

The goal of this project is to reduce the stress that victims of violent crimes feel when dealing with these situations. By providing emergency and follow-up services to victims their families, whether reported to law enforcement or not, this goal can be accomplished. This project will support victims by providing a 24 hour hotline, crisis intervention, assistance with: protective orders, crime victims' compensation, information and referral for other community services and professional counseling, support groups, transportation to safe shelter and venues related to victimization, volunteer training and outreach, parenting classes, domestic violence awareness classes and case management. These services will be provided on an as needed/desired basis both during the acute and the reorganization phase. Statistics will be kept in the Osnum system to measure output, outcomes will be measured by staff observation and client feedback. Our goal is to provide services to at least 100 victims and to reduce re-victimization of family violence and sexual assault by 25%. This can be measured by follow-up with clients, law enforcement and the court system.

Data Management:

Call logs are kept by any person who answers the phone. At the end of the month all call logs are given to the Case Manager who documents each one in our Osnum database. Each client that is seen in person has an intake completed, these are given to the case manager who documents each one in Osnum. In addition, the CM assures that each client has the opportunity to receive every service available.

Target Group :

The target group for Fannin County Family Crisis Center is rural victims of violent crimes in and around Fannin County. The population of Fannin County (according to the Association of Texas Counties) is 35,514, with 89% being white. 85% have reported graduating high school and 16% having advanced degrees. Per capita income just under \$37,605 with 14% at or below poverty. There are 899 square miles, the county seat and largest city is Bonham with a population of approximately 10,372, the next largest town has a population of 2,841.

Evidence-Based Practices:

Each staff member and volunteer at this agency has been fully trained to provide services to crime victims. Each attends seminars provided by professionals, such as employees of TAASA, TCFV, NNEDV and uses experience to evaluate practices and services. Advocates network with other agencies to exchange ideas and experiences in order to further evaluate services and trends in services. These services have been used for over 20 years to assist victims, with updates from current trends learned in training. It makes sense that a victim with an advocate working for their good would feel more comfortable than a victim who is alone. Campbell, 2006 states that "survivors consistently rated advocates as supportive and informative". Wasco, Campbell, Barnes and Ahrens 1999 found that victims who worked with an advocate experienced less distress after contacting the legal and medical systems.

Project Activities Information

Selected Project Activities:

ACTIVITY	PERCENTAGE:	DESCRIPTION
Crisis Services	70.00	Crisis services are immediate services to help alleviate the fear and stress of victims of crimes. Those services include 24 hour hotline answered by trained advocates, face to face crisis counseling, accompaniment to law enforcement or medical facilities, transportation to a safe environment, information and referral for other services
Legal Advocacy	5.00	All advocates are trained to provide legal advocacy and there is one dedicated legal advocate. Accompaniment to court, to talk to attorneys, assistance with protective orders and explanations of how the legal system works are all provided.
Peer Support Groups	10.00	Peer Support Groups are offered for Parenting, Domestic Violence, (understanding the harm it can do to the family) and victim self esteem.
Program Evaluation and Assessment	5.00	A survey is provided to each client to be assess whether clients are receiving what they need to work through their situations. In that way advocates can either keep doing what the are already doing or get more information to assist in better ways.
Protective Order Assistance	10.00	All advocates are trained to help with protective orders and can accompany clients through the process. There is a legal advocate on staff that actually assists with the forms and files them at the Criminal District Attorney's Office. Each client receives an explanation of how the entire process works and what to expect.

Measures Information

Objective Output Measures

OUTPUT MEASURE	TARGET LEVEL
Number of final protective orders granted / obtained.	5
Number of final protective orders requested.	10
Number of programs assessed.	3
Number of support group sessions held.	10
Number of survivors assisted through the legal process.	15
Number of survivors participating in support groups.	10
Number of survivors receiving crisis counseling.	100
Number of temporary protective orders granted / obtained.	10
Number of temporary protective orders requested.	10
Number of times survivors are accompanied to court.	15
Number of victims / survivors seeking services who were served.	100
Number of victims seeking services who were not served.	0

Objective Outcome Measures

OUTCOME MEASURE	TARGET LEVEL
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Custom Output Measures

CUSTOM OUTPUT MEASURE	TARGET LEVEL
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Custom Outcome Measures

CUSTOM OUTCOME MEASURE	TARGET LEVEL
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Victim Services Information

Agency Type

Implementing Agency Type - Nonprofit

Which designation best describes your agency

- Multiservice agency

Purpose of Award

- Continue an OOG-funded victim project funded in a previous year

Type of Crime Funding Distribution

Identify the percent of funding dedicated to each type of victimization. The percentages provided below should not include matching funds. Cumulative total for all types of victimization must equal 100%.

Type of Crime	Percent of Funds Dedicated to Crime Enter whole percentages only	Funds Dedicated to Crime Current Award x Percent Entered	
Child Physical Abuse	0	\$0.00	
Child Sexual Abuse	0	\$0.00	
Domestic and Family Violence	60	\$38,815.25	
Child Sexual Assault	0	\$0.00	
Adult Sexual Assault	5	\$3,234.60	
DUI/DWI Crashes	1	\$646.92	
DUI/DWI Crashes	1	\$646.92	
Assault	3	\$1,940.76	
Adults Molested As Children	6	\$3,881.53	
Elder Abuse	1	\$646.92	
Robbery	1	\$646.92	
Survivors of Homicide	1	\$646.92	
Adult Human Trafficking	1	\$646.92	
Child Human Trafficking	0	\$0.00	
Other Violent Crimes	21	\$13,585.34	
Description:	Advocates will assist victims of dating violence, if there is a mass incident advocates will be available, Advocates will assist in non-custodial kidnapping cases, bullying, any violent vehicular crime, and stalking/harassment incidences.		
Other Non-Violent Crimes	0	\$0.00	
Description:			
SUM of %'s Sum of % MUST = 100%	100	SUM of Funds Sum of Funds MUST = OOG Current Budget	\$64,692.09

Use of Funds

Does this project provide DIRECT SERVICES to victims:

Yes

No

Information and Referral

- Information about the criminal justice process
- Information about victim rights, how to obtain notifications, etc.
- Referral to other victim service programs
- Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address-confidentiality programs, etc.)

Personal Advocacy/Accompaniment

- Intervention with employer, creditor, landlord, or academic institution
- Transportation assistance (includes coordination of services)
- Victim advocacy/accompaniment to emergency medical care
- Victim advocacy/accompaniment to medical forensic exam
- Law enforcement interview advocacy/accompaniment
- Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)
- Performance of medical or nonmedical forensic exam or interview, or medical evidence collection

Emotional Support or Safety Services

- Crisis Intervention (in-person, includes safety planning, etc.)
- Hotline/crisis line counseling
- Individual counseling
- Support groups (facilitated or peer)

- Emergency financial assistance (includes emergency loans and petty cash, payment for items such as food and/or clothing, changing windows and/or locks, taxis, prophylactic and nonprophylactic meds, durable medical equipment, etc.)

Shelter/Housing Services

- Emergency shelter or safe house
- Relocation assistance (includes assistance with obtaining housing)

Criminal/Civil Justice System Assistance

- Notification of criminal justice events (case status, arrest, court proceedings, case disposition, release, etc.)
- Victim impact statement assistance
- Civil legal assistance in obtaining protection or restraining order
- Civil legal assistance with family law issues (e.g. , custody, visitation, or support)
- Other emergency justice-related assistance
- Prosecution interview advocacy/accompaniment (includes accompaniment with prosecuting attorney and victim/witness)
- Law enforcement interview advocacy/accompaniment
- Criminal advocacy/accompaniment

Assistance in Filing Compensation Claims

- Assists potential recipients in seeking crime victim compensation benefits

All VOCA-funded direct service projects **MUST** assist victims with seeking crime victim compensation benefits. Please explain why your agency is not assisting victims with crime victim compensation benefits:

Types of Victimitizations

Check the types of victimization that best describe the victims the grant-funded project will serve. "Other" refers to a type that Is Not associated with any of the types provided in the list. Check all that apply:

Types of Victimitizations

- Adult physical assault (includes aggravated and simple assault)

- Adult sexual assault
 - Adults sexually abused/assaulted as children
 - Bullying (verbal, cyber, or physical)
 - Domestic and/or family violence
 - DUI/DWI incidents
 - Elder abuse or neglect
 - Human trafficking: labor
 - Kidnapping (noncustodial)
 - Kidnapping (custodial)
 - Mass violence (domestic/international)
 - Other vehicular victimization (e.g., hit and run)
 - Robbery
 - Stalking/harassment
 - Survivors of homicide victims
 - Teen dating victimization
- Budget and Staffing

Answer the questions below based on your current fiscal year. Report the total budget available to the victim services program by source of funding. Do not report the entire agency budget, unless the entire budget is devoted to victim services program.

Annual funding amounts allocated to all victimization programs and/or services for the current fiscal year:

Identify by source the amount of funds allocated to the victimization program/services budget for your agency. **DO NOT COUNT FUNDS IN MORE THAN ONE CATEGORY. OTHER FEDERAL** includes all federal funding except the award amount for this grant.

OOG Current Budget:
\$64,692.09

Other State Funds:
\$0.00

Other Local Funds:
\$0.00

Other Federal Funds:
\$0.00

Other Non-Federal Funds:

\$0.00

Total Victimization Program Budget:

\$64,692.09

Total number of paid staff for all grantee victimization program and/or services:

COUNT each staff member once. Both full and part time staff should be counted as one staff member. DO NOT prorate based on FTE.

Total number of staff:

6

Number of staff hours funded through THIS grant award (plus match) for grantee's victimization programs and/or services:

Total COUNT of hours to work by all staff supporting the work of this award, including match.

Total number of hours:

3120

Number of volunteer staff supporting the work of this award (plus match) for grantee's victimization programs and/or services:

COUNT each volunteer staff once. DO NOT prorate based on FTE.

Total number of volunteer staff:

10

Number of volunteer hours supporting the work of this award (plus match) for grantee's victimization programs:

Total COUNT of hours to work by all volunteers supporting the work of the award, including match

Total hours to work by all volunteers:

1664

Explain how your organization uses volunteers to support its victimization programs or if your organization does not use volunteers explain any circumstances that prohibit the use of volunteers.

Volunteers answer the hotline on a rotating basis, assists with fundraisers, help organize the food room and provide office assistance.

Budget Details Information

Budget Information by Budget Line Item:

CATEGORY	SUB CATEGORY	DESCRIPTION	OOG	CASH MATCH	IN-KIND MATCH	TOTAL	UNIT/%
Personnel	Advocate	Johnny Pairsh provides direct services-including 24 hour hotline coverage	\$10,205.8 6	\$2,551.4 7	\$0.00	\$12,757.3 3	25

		<p>on a rotating basis, crisis intervention, assistance with protective orders & Crime Victims' Compensation claims, hospital, law enforcement and court accompaniment, transportation to safe shelter, referrals for other community services, training for volunteers and the public. Total salary and fringe for this position for one year is Salary \$42,864.29 + Fringe \$8,165.05=\$51,029.34 Total salary. \$42,864.29 X 25% is \$10,716.07 + \$2,041.29 = \$12,757.33 is Total VOCA salary X 80% is \$10,205.86 VOCA Funds</p>					
Personnel	Advocate	<p>Karen Crutcher provides direct services-including: 24 hour hotline coverage on a rotating basis, crisis intervention, assistance with protective orders & Crime Victims' Compensation claims, hospital, law enforcement and court accompaniment, transportation to safe shelter, referrals for other community services and public education. Total salary and fringe for this position for one year is Salary \$39,287.64 + Fringe \$7,784.13 = \$47,071.77 Total</p>	\$7,531.51	\$1,882.87	\$0.00	\$9,414.38	20

		Salary. 39,287.64 X 20% = \$7,857.53 + \$1,556.83 = \$9,414.36 total VOCA salary- \$9,414.36 X 80% = \$7, 531.49					
Personnel	Case Manager	Tere Curtis provides direct services- including 24 hour hotline coverage on a rotating basis, crisis intervention, assistance with protective orders & Crime Victims' Compensation claims, hospital, law enforcement and court accompaniment, transportation to safe shelter, referrals for other community services, training for volunteers and the public, provides case management and follow-up to assure that each client receives every service needed and wanted. Total salary and fringe for this position for one year is Salary \$45,367.24 + Fringe \$7,091.25 = \$52,728.25 X 34% \$15,516.66+ \$2,411.25 = \$17,927.69 Total VOCA Salary. \$17,927.69 X 80% = 14,342.15 417,441.27 X 80% = 13,953.02	\$14,342.15	\$3,585.54	\$0.00	\$17,927.69	34
Personnel	Liaison	Cara Caplinger provides weekend/holiday hotline coverage, provides direct services when necessary including	\$5,341.17	\$1,335.29	\$0.00	\$6,676.46	50

		<p>hospital and law enforcement accompaniment and transportation to safe shelter, provides public awareness. Total salary and fringe for this position for one year is Salary 12,404.00 + Fringe 948.91 = \$13,352.91 total salary. \$12,404.00 X 50% 6,202.00 + 474.46 = \$6,676.46 total VOCA Salary. \$6,676.46 X 80% = 5,341.17.</p>					
Personnel	Liaison	<p>Paula Littrell provides weekend/holiday hotline coverage, direct services when necessary including transportation to safe shelter, hospital and law enforcement accompaniment and public awareness. Total salary for this position for one year is Salary 12,404.00 + \$1,321.03 = \$13,725.03 Total salary. \$12,404.00 X 50% 6,202.00 + 660.51 = \$6,852.51 Total VOCA Salary. \$6,852.51 X 80% = \$5,490.00 VOCA</p>	\$5,482.01	\$1,370.50	\$0.00	\$6,852.51	50
Personnel	Executive Director	<p>Carol Pillars provides direct services-including 24 hour hotline coverage on a rotating basis, crisis intervention, assistance with protective orders & Crime Victims' Compensation claims, hospital, law enforcement and</p>	\$16,215.42	\$4,053.86	\$0.00	\$20,269.28	30

		<p>court accompaniment, transportation to safe shelter, referrals for other community services, training for volunteers and public, program oversight, financial oversight, oversight of the volunteer program and everyday running of the organization as a whole. Total salary and fringe for this position for one year is Salary \$57,871.00 + Fringe \$9,763.26 = \$67,634.26 total salary. \$57,871.00 X 30% \$17,361.30 + \$2,928.98 = \$20,269.28 total VOCA Salary. \$20,269.28 X 80% = \$16,215.42 VOCA funds</p>					
Contractual and Professional Services	Accounting, Bookkeeping, and/or Payroll Services	<p>CPA for financial oversight, reconciling bank accounts, preparing financial statements, preparing tax returns and Texas Workforce forms. Also provides a check and balance for the Director, who does everyday financial transactions. \$3,600 total per year. Since this grant is 27.6% of the total expected income \$3,600.00 X 27.6% = \$993.60 X 80% = \$794.88 total VOCA funds.</p>	\$794.88	\$198.72	\$0.00	\$993.60	0
Contractual and Professional Services	Housekeeping, Custodial, Building, and Grounds-Related Services	<p>Cleaning service to ensure a clean, safe environment for clients, volunteers and staff. At \$75.00 a week, the yearly total</p>	\$861.12	\$215.28	\$0.00	\$1,076.40	0

		is \$3,900.00. Since this grant is 27.6% of the total expected income, $\$3,900.00 \times 27.6\% = 1,076.40$ X 80% 861.12 total VOCA funds.					
Contractual and Professional Services	Security and Monitoring Services	Building security with motion sensor and silent alarm and security video on each exterior door. These allow clients, volunteer and staff to feel safe while on the premises. Total for the year is \$1,002.00. Since this grant is 27.6% of the total expected income $41,002.00 \times 27.6\% = 276.55$ X 80% = 221.24 total VOCA funds.	\$221.24	\$55.31	\$0.00	\$276.55	0
Supplies and Direct Operating Expenses	Cellular, Fax, Pager, and/or Office Telephone	Landlines for everyday business, contact with clients, volunteers and board members. Toll Free Number to allow clients to call from their own landlines, Lobby TV to help keep children occupied while advocates speak with parents. Internet for every day business, contact with clients, to ensure awareness, access grants and reports. Landlines & Internet (billed together)-\$4,312.80 per year, Toll Free Number-\$121.80 per year, Satellite TV-\$840.72 per year. Total of \$5,275.32. This grant is 27.6% of the total expected	\$1,164.79	\$291.20	\$0.00	\$1,455.99	0

		income. \$5,75.32 X 27.6% \$1,455.99 X 80% \$1,164.79 total VOCA fund.					
Supplies and Direct Operating Expenses	Cellular, Fax, Pager, and/or Office Telephone	Two office cell phones used for on call and volunteer and staff safety when traveling. Total cost per year is \$1,799.16. Since this grant is 27.6% of the total expected income, \$1,799.1 X 27.6% = 496.57 X 80% \$397.25	\$397.25	\$99.31	\$0.00	\$496.56	0
Supplies and Direct Operating Expenses	Electric, Gas, and/or Water / Wastewater	Electricity \$4,800.00 per year, Natural Gas \$3,848.00 per year, Water/Sewage \$1,020.00 per year for a total of \$9,668.00. Since this grant is 27.6% of the expected income, \$9,668.00 X 27.6% = \$2,668.37 X 80% = \$2,134.69 total VOCA funds.	\$2,134.69	\$533.67	\$0.00	\$2,668.36	0

Budget Summary Information

Budget Summary Information by Budget Category:

CATEGORY	OOG	CASH MATCH	IN-KIND MATCH	TOTAL
Personnel	\$59,118.12	\$14,779.53	\$0.00	\$73,897.65
Contractual and Professional Services	\$1,877.24	\$469.31	\$0.00	\$2,346.55
Supplies and Direct Operating Expenses	\$3,696.73	\$924.18	\$0.00	\$4,620.91

Budget Grand Total Information:

OOG	CASH MATCH	IN-KIND MATCH	TOTAL
\$64,692.09	\$16,173.02	\$0.00	\$80,865.11