

2020 Productivity & Performance Report										
Program	Funding Source	Estimated Funding	2020 Productivity/Performance Measures	Source Funding Agency	Attainment Status				Comments	Reason for Nonattainment
					Met	Exceed	Partial	Not Met		
Economic Development Planning	Federal	\$70,000	Offer 6 City Series workshops, CARES grant assistance and planning for businesses in region (through 6/30/22), ESRI StoryMap project, Planning assistance to cities as requested, CEDS progress update	EDA	X				Offered 6 presentations for businesses/ cities and 3 environmental talks for landowners. Started CARES grant in Nov 2020. Started work on ESRI Story Map to promote tourism (completed March 2021) 2020 CEDS update summary submitted in June 2021; CEDS 22-27 committee met 4x in 2021	
	Local	\$15,000		Local						
Economic Development Technical Assistance	Federal	\$25,000	Complete RR income survey w/ Communities Unlimited, Bring RR into CARES planning process, Add 2-3 additional small communities as help is requested	EDA	X				Communities Unltd unavailable due to Covid, but staff distributed income surveys in Spanish/English to RR residents. RR invited to CARES workshops in 2021. Continued TA with Southmayd on request, and invited all TCOG members (including RR) to City Series presentations.	
Regional Transportation Planning	State	\$75,000	Develop 2022-2027 RCTP, managing transportation steering committee, public meetings and consultant.	TxDOT			X		22-27 RCTP will be completed in Dec 21. Transportation outreach committee met 2 times in 2020 via zoom.Restarted RCTP steering committee in 2021. Regular work with consultants began in May 2021.	
Community Development Block Grant	Federal	\$8,600	Assist with grant review process, TA through community assessment, City Series training opportunities, posting CDBG funding info on TCOG website, Identifying Section 3 eligible individuals and businesses.	TDA	X				Named local elected official to grant review committee, contributed to regional needs assessment, offered two Section 3 City Series presentations. Posted 3 CDBG announcements on TCOG website. Created Section 3 brochures and distributed to public at events.	
Community Services Block Grant	Federal	\$245,911	Provide services to 66 households	TDHCA	X				Served 126 households. Due to COVID-19, program eligibility increased from 125% to 200% making it possible to serve more households.	
Weatherization	Federal	\$1,598,795	Provide weatherization to 265 home (190 Federal; 75 Local)	LIHEAP, DOE, TACAA			X		TCOG Weatherized and or Leveraged these funds for 256 Homes.	Over allocated at the start of Year, Adjusted Local during Fiscal Year to the lower amount. Affected by COVID-19 with a 45 day shut down period.
	Local	\$270,000								
Comprehensive Energy Assistance Program	Federal	\$4,372,313	Provide direct services to 3,700 households in 7 counties.	TDHCA			X		TCOG provided direct services to 3,684 households in our 7 county area.	Lack of applications at the end of the year.
Solid Waste Planning Activities	State	\$115,000	Begin update of 5 year Regional Solid Waste Management Plan. Host several small MSW education events and 1 HHW collection event. Continue education outreach with materials and cartoons. Update HHW section of TCOG website.	TCEQ			X		Contracted for 20 year RSWMP. Canceled public education events due to Covid, but developed education materials and cartoons. HHW event held Oct 2020. Website updated with reduce, reuse, recycle information.	Education/outreach events were canceled due to Covid.
Section 8 Housing Assistance	Federal	\$2,956,284	Provide assistance to 480 families to secure safe, decent, and affordable housing.	HUD	X				Served 480 families during 2020 to secure safe, decent, and affordable housing.	
Emergency 911 Planning	State	\$1,046,191	Oversee regional 9-1-1 implementation and maintain infrastructure to deliver 9-1-1 calls to 7 PSAPs in the TCOG 9-1-1 region.	CSEC	X				Maintain 7 public safety answerng points	
Regional GIS Services	Local	\$225,000	Manage GIS service contracts for region. Supply verified 911 addressing services for region, and maintain database. Assist with US Census tasks as needed. Assist with EDA StoryMap if necessary.	LOCAL	X				Managed 5 GIS contracts for region. Assisted with Census process as requested by counties. Served as addressing entity for region, and maintained database.	
Criminal Justice Programs	State	\$68,026	Regional Criminal Justice coordination, planning, training and grant facilitation to meet deliverables as outlined by the OOG, CJD Interlocal Agreement	OOG PSO (CJD)			X		COG staff met deliverables outlined in the Office of the Governor's Public Safey Office (CJD) IL contract but also assisted local jurisdictions with applications for other criminal justice grant programs.	
Emergency Preparedness Planning	Federal	\$50,000	Provide Emergency Planning coordination, training, and administrative services for 3 counties and the cities within that included the development of the THIRA, SPR and Implementation Plan documents for the region.	OOG PSO (HSGD)			X		COG staff met deliverables outlined in the Office of the Governor's Public Safey Office (HSGD) IL contract but went beyond and administered the Regional Homeland Security Grant Funds Project.	
Emergency Preparedness Programs	Federal	\$17,500	Regional Emergency Preparedness grant facilitation to meet deliverables as outlined by the OOG, HSGD Interlocal Agreement.	OOG PSO (HSGD)	X					

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Services to the Elderly Programs	Federal	\$1,322,143	Caregiver Services: 585 units of service.	HHSC			X		371 Units	Staff turnover and COVID 19
	State	\$122,402	Case Management: 1097 units of service.	HHSC		X			1281 units	COVID 19
	Local	\$59,257	Evidence Based Intervention 129 contacts	Local Agencies				X	0 units	COVID 19
			Health Maintenance: 57 units of service.				X		43 Unitd	COVID 19
			Information & Assistance: 3667 units of service.				X		3025 Units	COVID 19
			Legal Assistance: 740 units of service.				X		317 Units	COVID 19
			Legal Awareness: 115 contacts benefits counseling outreach.					X	0 units	COVID 19
			Minor Residential Repair: 11 units of service.				X		9 Units	COVID 19
			Ombudsman: 10 certified ombudsmen.		X				10 certified ombudsmen	
		Congregate Meals: 37,420 meals.				X		2,986 meals	Senior Centers closed due to COVID 19	
		Home Delivered Meals: 55700 meals.			X			143,434 meals	COVID 19	
Aging & Disability Resource Center (ADRC)	Federal	\$69,181	SGR/Operations & Promoting Independence: Specialized Information & Referral (Long-term care services & supports) to 750 contacts within 3 - county area; number of community education activities 20 assisted with 15 Medicaid applications	HHSC	X				Through community and State agency partnerships, the ADRC of Texoma was able to assist many families with Medicaid and general I&R Care Services and Supports, meeting all set goals. However, due to the pandemic, the ADRC of Texoma had to limit the number of educational events.	The ADRC of Texoma had to limit the umber of education activities due to the pandemic. While not meeting 20 educational activities, a great number of persons still received education through website, marketing and social media platforms.
	State	\$40,585	Housing Navigator: Maintain inventory of affordable, accessible and integrated, 1,200 units in 3-county area; participate in 6 housing coalition and/or networking meetings to advocate for increased housing for aged and disabled individuals; work with	HHSC	X				The ADRC of Texoma has remained in contact with local contractors/developers, especially given the HRA project that it is now connected to. Safe housing is in extremely high demand at this time, and the ADRC will continue to pursue safe and affordable housing for the folks of Texoma.	
	State	\$8,905	MIPPA: provide outreach and education about programs that help low-income Medicare beneficiaries to 800+ individuals via virtual presentations and social media platforms	HHSC	X				A concentrated effort was made to disperse flyers and website information through all counties. The most recent marketing for MIPPA was don in Cooke County in June of 2021.	
	State	\$4,208	Local Contact Agency: Provided case management to individuals and their families returning home from care facilities and hospitals to 20+ individuals/families	HHSC	X				Between aging individuals returning home from care facilities and individuals returning to the community after battling COVID-19 in hospitals, this objective was met.	
	State	\$7,338	Respite: Provided respite assistance to 2 family caregivers within the 3 county area; provide outreach and education about respite to 12 community partners	HHSC	X				Presentations were given to at least 12 community partners about the benefits of Respite, and at least 2 family caregivers were assisted with Respite Funding, which allowed for them to take care of themselves through rest.	
Home Rehabilitation Assistance (HRA)	State	\$456,000	To Reconstruct/Rehabilitate 2 houses in Fannin County, 1 house in Grayson County, and 1 house in Cooke County.					X	Adjustment to the COVID environment played a role in this - delays, new timelines being established, etc. Additionally, our agency could not initiate housing projects without final TDHCA & HUD approval.	TDHCA and HUD both had to review Environmental Stage of the process before clearance could be given.
Retired & Senior Volunteer Program (RSVP)	Federal	\$64,113	Coordinate 575 volunteers to serve in community work sites within Cooke, Fannin and Grayson Counties	CNCS					544 volunteers served at various work sites in Cooke, Fannin and Grayson counties.	COVID 19
	State	\$24,621								
Foster Grandparent Program	Federal	\$220,609	Recruit, train, and place 43 volunteers as required by the FGP grant to mentor at-risk children in Cooke Fannin and Grayson Counties.	CNCS					39 vounteers were placed in Cooke, Fannin and Grayson counties to mentor at-risk children	COVID 19
	State	\$5,000								
I&R Access Center (211)	State	\$396,784	Provide I&R referral assistance for our 3-county region, including statewide coverage whenever called upon. 211 will assist 35,000 callers, which include calls, emails, chats, texts, website.	HHSC		X			211 took 45,175 calls for 2020. 211 Texas exceeded the expectations for call volumes due, in part, to the statewide call routing and the worldwide COVID-19 Pandemic.211 provides local services in Cooke, Fannin, and Grayson Counties, and utilizes an internal database, 211 designated website, text, chat, email, and phone applications.	